



Excalibur TECHNOLOGY

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HOW LONG DOES YOUR NETWORK CONSULTANT KEEP YOU WAITING?

If it is more than 30 seconds, then read on ... Our Virtual Technician service puts a certified technician on any Windows PC or server on your network instantly! Save thousands of dollars on support costs and time each year by supplementing your support with our Virtual Technician service. There is no software to install, no configuration or setup and it all runs over a simple web based connection. You may remain in full control of the Virtual Technician session and can watch exactly what our technician is doing in real time as it is displayed on your screen. You may cancel the session at any time by pressing the ESC key. There is no need to worry about security because the entire session is run through an SSL connection and is completely encrypted. No software remains installed on your computer after the session and it cannot be restarted unless you request another connection.

VIRTUAL TECHNICIAN SERVICE SIGN-UP

YES! Sign our company up for the Virtual Technician support option. I understand that the fee for this service is \$10.00 per month plus phone support charges when the service is used.

Company Name: _____

Your Name: _____

Address: _____

City: _____ State: _____ Zip: _____

Phone: _____ Ext: _____

Fax this form to Excalibur Technology at 847-842-0190