

# ***BASSETTI KESSEL, P.C.***

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March 11, 2009

Excalibur Technology  
Attn: Kent Welsch  
700 Fox Glen  
Barrington, Illinois 60010

Re: In appreciation

Dear Kent:

I am writing this letter in appreciation for the most outstanding service that you have provided us in the past year.

Not only is the service excellent, but the people that we have to deal with from the technicians to the administrative staff as well as the representative have been a pleasure to deal with; not to mention their knowledge of dealing with our issues astounds me.

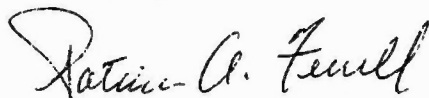
Our representative "Kent Welch" is an absolute wonder with his conscience effort to please us with any of our needs from equipment to service. Always calling and checking to be sure that we have been taken care of to the fullest.

I can't tell you what a pleasure it is to call Excalibur and know we will be taken care of immediately so that we have no down time without resolution. We have purchased equipment and have them service our older equipment with confidence.

Please be assured that anyone who needs such attention for their business will be seeking Excalibur based on our recommendation.

Thank you Kent and Excalibur for being there to service our business needs.

Sincerely,



Patricia A. Ferrell  
Office Manager