



Northern Illinois Special Recreation Association

820 E. Terra Cotta Ave., Suite 125 Crystal Lake, IL 60014  
Phone & TTY: (815) 459-0737 Fax: (815) 459-0388

February 25, 2004

Dear Manager:

The Northern Illinois Special Recreation Association (NISRA) has had the pleasure to work with Excalibur Technology Corporation for the last few years and is extremely satisfied with the professional and prompt service they have provided. I recommend Excalibur with complete confidence for any of your company's technology needs. Their staff has always been very responsive to any of our immediate needs and treats our system as if it was their own.

Prior to our relationship with Excalibur, NISRA's network and operating system was quickly becoming antiquated and inefficient. With the advice and technical support of Excalibur, we now are operating smoothly and have a plan to continue updating our system. I also found the Excalibur staff to be very flexible and able to craft a service product that met our individual company's needs and financial constraints. They carefully listened to what our expectations were and then created a service contract of which we were comfortable.

If you are seeking a company that will develop a technology support product that meets your individual needs and takes great pride in their work and customer service, I strongly recommend that you contact Scott or Kent at Excalibur Technology Corporation. You will find them to be a pleasure to work with and genuinely concerned with the efficiency of your information systems.



Sincerely,

Brian P. Shahinian  
Executive Director

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