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# REMOTE VIDEO & TOOL ENGINEERING LLC

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December 20, 2010

Mr. Adam McCarter,  
Web Developer,  
Excalibur Technology  
700 Fox Glen  
Barrington, IL 60010

Adam,

Thank you for all of your specially customized work, and personal care and assistance in developing our web site.

Please be assured that you may use this letter as a testimonial of our satisfaction, not only for the quality of our web site that you developed, but for your timely assistance in working with us to resolve our issues and to answer all of our questions.

Our web site has been in operation for several months now. It is attracting a lot of interest, and has already generated a few orders. Our visitors and customers appreciate the fact that only three clicks get them into the heart of our business and gives them answers to most of their questions. I believe that our web site is one of the easiest to navigate in our line of work, which is high end remote robotics.

I also want to thank you in directing us to your email and internet services. Before we chose Excalibur as our web and email server, we had another large supplier and were totally dissatisfied with their services. Now Excalibur takes care of all of our internet needs: web site, internet, emails, etc. Also, we use mail shots to reach the thousands of customers in our mailing lists, and these always go through rapidly and without a snag, and our customers do receive and open our emails so we can't be happier.

Yours very truly,



Michael D. Montsion  
General manager