



Poison Ivy Wash

730 N. Franklin • Chicago • IL • 60610

July 21, 2004

Dear Kent,

I would like to write a letter of recommendation to Excalibur for the superior services provided to Zanafel Laboratories' Chicago office during my tenure there as Director of Communications.

Zanafel Labs' Chicago office employed Excalibur (jan-04) to provide it with technical infrastructure, strategy and support to meet its technical needs. Excalibur made recommendations on a server, configuration, and laptops for our Chicago staff. We employed them through an annual contract to provide all our technical support and they proved to be outstanding on our every need.

We were thoroughly impressed with the level of professionalism, expertise and response time. As a start up office, we had many hurdles as we learned the best work flow. Excalibur's assistance from a technical perspective helped us through those hurdles seamlessly.

I would with ease recommend this company and its services to other businesses.

Regards,
Jackie Gray
Director of Communications
Zanafel Laboratories